

HOPE







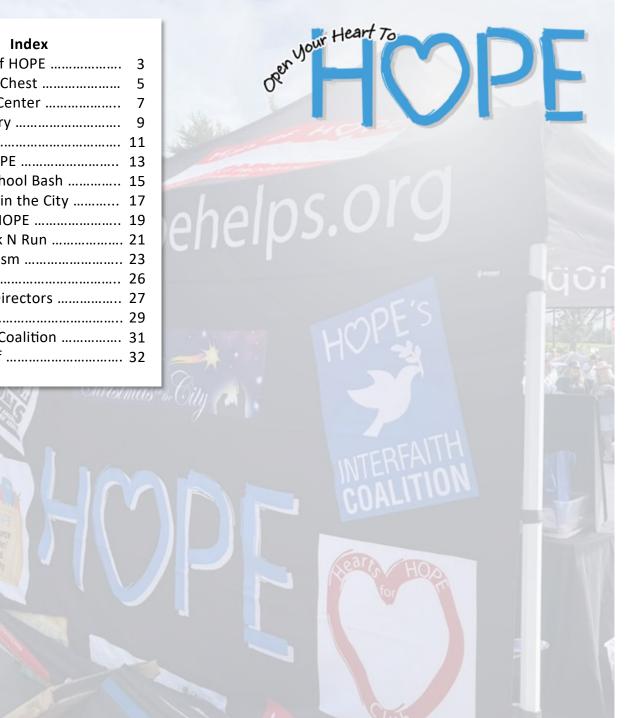








15 Years of HOPE The HOPE Chest	3 5
Resource Center	7
Food Pantry	9
HENS	11
Kids of HOPE	13
Back to School Bash	15
Christmas in the City	17
Vision of HOPE	19
Sham Rock N Run	21
Volunteerism	23
Financials	26
Board of Directors	27
Sponsors	29
Interfaith Coalition	31
HOPE Staff	32

























#### Dear Friends of HOPE.

On behalf of everyone at HOPE, thank you for your continued support over the years. You have helped make an impact on the hundreds of lives of individuals, families and children in need in our community. With HOPE now ending it's 15th year of service, we continue to see successes in assisting individuals and families in need in our community. With a prevention model to assure that families remain in their homes, we are proud to say that 99% of those served through financial assistance and counseling are still in their homes... this is a huge success rate for HOPE and is primarily due to tireless efforts of the Case Management and Financial Counseling team, observing the needs of clients "where they are" and addressing those needs through individual case plans for each individual or family.

We took a deeper dive in reviewing our programs through a strategic review, to confirm that the programs that were initiated in 2008 and 2009 are still effective. We look forward to expanding our reach through community partnerships to enhance those programs like Kids of HOPE and HENS (HOPE's Emergency Network).

As we prepare for the coming year, we will be initiating goals identified in our refreshed Strategic Plan addressing some pressing issues affecting our clients; rising costs of food, affordable housing, transportation, and more. Working hand-in-hand with the Board of directors, we will continue to review additional revenue streams to allow us to increase our services to better serve those seeking assistance while receiving educational / financial counseling.

Thank you for taking time to review our Annual Report. Please feel free to contact me any time if you would like additional details or just to stop by for a visit.

Sincerely. Joan Faulkner President / CEO HOPE Helps, Inc.



HOPE Friends & Supporters.

As we reflect on the achievements and challenges of the past year, it's with great pride to share our annual report for 2022. Through dedication, compassion, and resourcefulness, we have navigated through a dynamic and evolving landscape, showcasing our commitment to excellence and innovation.

Our HR initiatives have centered around fostering a culture of inclusivity, flexibility and professional growth. We have incorporated various training and development opportunities, empowering our employees to reach their full potential. Our commitment to employee well-being remains unwavering, with ongoing flexibility and support systems in place to ensure a healthy work-life balance for all. Come check HOPE's Zen room in the Resource Center!

Over the past year, our Facilities team has demonstrated exceptional diligence in maintaining a conducive and safe working environment. From enhancing our workspace ergonomics to implementing sustainable practices, our focus has been on creating an atmosphere that promotes productivity and overall wellness. In 2023, The HOPE Chest will be getting a fresh look with new paint, a new fence and awnings in an effort to improve the intake process and provide additional covered storage.

Amidst rapid technological advancements, HOPE's IT efforts have continuously strived to keep our systems secure. efficient, and up-to-date. Our commitment to cybersecurity has remained persistent, ensuring that our data remains protected and our systems resilient in the face of evolving threats. In 2023, we look forward to incorporating additional innovative IT solutions to better serve our employees and clients.

Looking ahead, we remain committed to our mission and objectives, striving to surpass our achievements and build upon the foundations laid in the previous year. On behalf of the entire team at HOPE Helps, Inc., I extend my heartfelt gratitude to every one of you who has played a role in our journey this past year and throughout HOPE's 15 years. Your commitment and belief in our mission continues to inspire us to strive for excellence and make a lasting impact.

Respectfully, Diane Isla Director of Administration HOPE Helps, Inc.



















MSW Intern Anna Kayser-Gallego, recipient of UCF's Superhero Social Worker in 2022, with HOPE's Director of Client Programs, Patricia Genao. Certificate in Leadership Practice from Edyth Bush Institute in November 2022.

Sue Shoemaker touring Seminole County Community Assistance Department at The HOPE Chest Diane Isla received her

WATIONS

**HOPE Helps** Marrie Marrie





Back row: from left to right: Joan Faulkner, Romain Casanova , Sue Shoemaker, Patricia Genao, Jeannene Guerra-Dickson, Charlotte Yates, Jeremy Waller, Janine Morales, Carolyn Sawaya, Steven Vanderwolf, Claudia Vazquez, Lisa McGrath, Moe Diaz, Sue Hilley-Arcaya, Linda Smart, Kimberly Warner, Cristina Parson, Kelly Kritikos Front row: Tammy Lennox, Julie Gardell, Diana Elenz, Riana Sukhu, Ervin Gonzalez, Joanne Stark, Diane Isla Not Pictured: Gloria Beekman

HOPE has a staff of 26 highly talented and educated individuals who work together to prevent homelessness in Central Florida. The staff have opportunities for growth and development with continuing education, quarterly staff meetings and more. HOPE's annual staff retreat is a full day of team-bonding, fun, informational games and a chance to give input on HOPE's direction and future.





Ervin Gonzalez, Staff Retreat





HOPE Helps won Best Community Involvement at the Oviedo Winter Springs Ovations Awards in September of 2022. Left to right: Diana Elenz, Kelly Kritikos, Charlotte Yates & Patricia Genao.



Janis Williams, HOPE's CFO for nine years, retired in May 2022.



St. Luke's Lutheran School Classroom Visit & Donation—March 2022



HOPE Chest Thrift Staff serving at Christmas in the City 2022 32



HOPE Help's Interfaith Coalition, founded in 2008, is a grassroots initiative that cooperatively and compassionately addresses poverty, hunger and homelessness in our community. The coalition provides volunteers, coordinates food and clothing drives and provides financial support for individuals and families in crisis. As an Interfaith Coalition, we set aside theological differences to focus on solutions to challenges that affect our community. Meetings are held monthly with guest speakers on the third Tuesday of each month. For more information, email development@hopehelps.org.

#### Action Church

- Antioch Missionary Baptist Church The Church of Jesus Christ of Latter-Day Saints Church of the Incarnation **Crosslife Church** East Coast Believers **Epiphany Lutheran** First Baptist of Chuluota
- First Church of Oviedo (host B2SB) Integrity Church Most Precious Blood Catholic Church New Covenant Anglican Church **Oviedo City Church** Palmwood Church **River Run Christian Church** Sikh Society of Central Florida

St. Alban's Anglican Church St. Luke's Lutheran Church (host 5k) St. Matthew's Episcopal Church St. Stephen Catholic Community Temple Shir Shalom Tuskawilla Presbyterian Church Tuskawilla United Methodist Church University Carillon Church (host CITC) Vital Church

# THANK YOU TO ORLANDO HEALTH® HOPE'S 15 YEAR ANNIVERSARY SPONSOR IN 2022









"The HOPE Chest continues to be blessed with quality donations that through sales, support our mission. Not only does the store provide funds for our programs, it provides everyday necessities to our clients such as clothing, housewares, furniture and appliances. Due to the generosity of the community, sales in 2022 reached an all time high increasing 12% over the previous year. Much of the success is due to the consistent growth of our Loyalty Program. There are currently over 12,000 customers enrolled in the program." Sue Shoemaker Director of Retail Operations The HOPE Chest



"Love shopping here! Some of my favorite items of clothing and accessories are from HOPE. Everyone is so nice and very helpful. Definitely my favorite thrift store in the area!"

"The items are great here. They are always having sales. The money goes towards a good cause and their Disney items are the best!

-The HOPE Chest Shopper Google Reviews

## **HEARTS for HOPE CLUB**

William Andrews Maria Bahr Gary & Janet Balanoff Morgan Balogh Steven Balogh (B Physical Therapy) **Ralph & Kristen Betancourt** Mark & Karen Boardman Peter Boivin Dave & Cathy Borowski Erin Branvold **Chris Brasher** Amanda Brink Chip Cameron Steven Chihos **Carrie & Bryce Christensen Kim Coburn** Karen Copeland (Karen Copeland & Associates **Richard Copeland** Dr. Justin Cough (Oviedo Chiropractic) **Private Donor** Cathy Davis Ineita Dingus Shaun & Sue Downey David & Carolyn Duda **Deborah Engley** William Foster

**Dennis & Renee Fruhwir Karen Gibbons** Jim & Marci Gordon Lalon Grago Jenny Haget Jean Hamil Kristen Harris Gary Haun John Jaranowski Kristie Jermark Jeff Jones Andrew Keel Shery Kragler Dave & Kimberly Kutleni William Lagrange Matthew & Dana Lightfo Kathleen Lima Steven Ludnell Jon Machules Justin Mahon Susan McMahon **Thomas Miller** Sean & Rebecca Newma Paula O'Shea Melissa Payne

The Hearts for HOPE club is for those who give the gift of a monthly pledge totaling a minimum of \$1,000 a year. By pledging monthly, you are allowing HOPE to better plan, sustain and consistently meet the needs of HOPE's programs that support our clients. In honor of your pledge, you will:

- Be formally recognized at HOPE's Vision of HOPE annual fundraiser in November ٠
- Be recognized in HOPE's Annual Report •
- Be invited to a private recognition event (breakfast, lunch and after hours) in 2023 where we look forward to your input on • how we can work together to shape HOPE's future
- Receive a commemorative pin to recognize your commitment to HOPE Helps and improving the lives of those in need

rth	Christian Peterson
	Anthony Picillo
	Charles Pierce
	Kristina Rashedi
	Jim & Gloria Riley
	Brian Roberts
	Private Donor
	Abdon & Jennifer Rojas
	Private Donor
	Shellie Scates
	Tom Scott (Jean Ann Scott, LLC)
	Renee Shol
	Kris Seigmundt
lios	Greg & Nancy Smith
	Jenny & Jason Spidell
oot	Dawn & Dave Staymates
	Private Donor
	Kelly Sue Stonebreaker
	Brian Tadros
	Charles Tejeda
	Ed Tice
	Sunita Voleppe
an	Stephanie Vollrath
	Palmer Weeks
	Madison Wilkinson

Businesses, Faith Groups and Multi-Year Sponsors recognized separately.



## **ORLANDO** HEALTH

15 Years of HOPE—Annual Sponsor 15 Year Gala—Presenting Sponsor Back to School Bash—Presenting Sponsor

## **Oviedo** Medical Center

HCA Florida Healthcare Sham Rock N Run **Presenting Sponsor** 

**Advent Health** Christmas in the City—Presenting Sponsor

15 Year Gala—Silver Sponsor



HAND & STONE

MASSAGE AND FACIAL SPA Sham Rock N Run—Race Bag Sponsor



2022 SPONSORS

The list denotes \$1,000 and up in sponsorships

Kids of HOPE—Presenting Sponsor Christmas in the City—Gold Sponsor 15 Year Gala—Silver Sponsor Volunteer Appreciation—Event Sponsor

Publix Super Markets harities

Vision of HOPE—Presenting Sponsor Christmas in the City—Gold Sponsor



Annual Volunteer T-shirt Sponsor

# wellcare

Sham Rock N Run Shamrock Sponsor

IRWINDS 15 Year Gala—Bronze Sponsor

ST.LUKE'S LUTHERAN SCHOOL Back to School Bash

**Technology Sponsor** 



Sham Rock N Run **T-shirt Sponsor** 



Christmas in the City **Bronze Sponsor** 



Christmas in the City Bronze Sponsor



Back to School Bash—T-shirt Sponsor 15 Year Gala—Silver Sponsor Christmas in the City-Bronze Sponsor



Sham Rock N Run—Food/Beverage Sponsor Back to School Bash—Technology Sponsor Christmas in the City—Bronze Sponsor

> **THE JOE & SARAH** FOUNDATION

Assisting Children & Families in Central Flori 15 Year Gala—Platinum Sponsor



15 Year Gala—Gold Sponsor



15 Year Gala—Bronze Sponsor

## 2022 EVENTS for HOPE



Mid-Florida Mustang Club Presenting a check for \$5,000 to HOPE Helps to continue our mission.



**Hometown Harvest** Hosted annually by the City of Winter Springs, raising awareness & funds for HOPE.



Night in Bethlehem St. Luke's Lutheran Church three day event where attendees decorated bags for KOH and donated funds.

## The HOPE Chest Thrift Store/Boutique

The HOPE Chest Thrift Store/Boutique enables HOPE to meet the needs of the community in many ways. Blessed with many quality donations from the community, customers can find amazing bargains while they support our mission. Individuals and families in crisis can be given a voucher to receive necessities from The HOPE Chest without charge.

- In 2022, The HOPE Chest sales increased 12% over the prior year
- Members of the community donate gently used or new items that are then resold with proceeds benefiting HOPE's programs
- Disney donates lost and found items which may include cameras, sunglasses, tablets, bags and more
- Proceeds from The HOPE Chest support almost 50% of HOPE's Budget
- Working alongside HOPE's Resource Center, the HOPE Chest provides items to clients in need—such as clothing, housewares and furniture. \$19,443 worth of vouchers were provided in 2022.

# \$19,443

Worth of vouchers given to individuals and families in crisis

## **Board of Directors 2022**

## **Resource Center**

HOPE serves the working poor, many clients who have never been in crisis before, and the homeless. We believe in equipping individuals and families with the tools necessary to get them through their crisis by offering case management, financial assistance and access to additional resources.

- \$376,470 paid in financial assistance for rent and utilities
- Financial Literacy courses are offered to clients throughout the year with one-on-one and group classes financial counseling available
- HOPE increased to 8 financial counselors to help with client budgeting
- HOPE's Case Managers meet with clients to identify needs and create a plan to help clients return to self-sufficiency
- Computer Center for food stamp and job applications
- 1,330 referrals to other agencies for additional resources
- Collaborative partnerships / education on-site include:
  - Second Harvest Food Bank Nutrition Classes & Benefits Connection
  - Department of Health
  - DCF / ACCESS (food stamp assistance)
  - Oviedo Medical Research
  - Dedicated Senior Medical •
  - SCPCS/ Families in Need Program (FIN) •
  - Addition Financial—Literacy Classes •
  - SafeLink Wireless

12,500

Services touches in 2022 through HOPE's **Resource Center** 



Steve Chihos **Change Adoption Consultant** 



Cathy Droke, Secretary Director, Communications and Community Involvement **Oviedo Medical Center** 



David J. Duda, Treasurer President A. Duda & Sons, Inc.



Joan Faulkner **CEO/President** HOPE Helps, Inc.



Karen Gibbons Product Owner/ Scrum Consultant



Scott Gibson Assistant Store Manager Publix



Dave Kutlenios **Retired Solutions Engineer** 



Sean Newman, Board Chair Senior Vice President for Operations Aon



Melissa Payne Administrator, Allied Health & Support Services Orlando Health



**Kris Siegmundt Vice Chair** Leadership Consultant/Coach



**Brian Tadros** Owner Law Offices of Brian D. Tadros, PA



Stephanie Vollrath \* Owner Vollrath Law



Patricia Weil Managing Director **Charles Schwab** 



Madison Wilkinson Financial Advisor Edward Jones

















I am honored to represent the Board of Directors for HOPE as we pursue our mission of reducing and preventing homelessness in Central Florida. Over the last 15 years, HOPE has helped thousands of individuals and families in need. HOPE's dedicated staff and army of local volunteers support the community with needs like food assistance in our food pantry, financial counseling, bill assistance, vouchers for products of need in our thrift store, The HOPE Chest, and at special events like the Kids of HOPE Back to School Bash and Christmas in the City. Being a volunteer and Board member at HOPE has been a family affair for me, with my mother, wife, and children all being active volunteers for nearly 10 years. Over this time, I have been fortunate to see HOPE grow, but also see a huge increase of need in our community due to both population growth and acute housing and food inflation. Fortunately, HOPE has the infrastructure and successful track record to assist at this time

of need, however we cannot do this on our own. Our operations rely on the community, corporate, and individual support and donations to continue to achieve our mission of reducing and preventing homelessness in Central Florida. *Sean Newman, 2021-2023 Chairman of the Board* 



What a year 2022 has been! As the community adjusted to the new normal post-pandemic, HOPE was there to assist our neighbors with the bumps they faced. Our Financial Literacy program expanded to offer more opportunities for individual financial counseling and financial education classes. We assisted 100s of households with financial assistance. We also maintained our high quality food choices to all qualified neighbors in need and strengthened our partnerships with local organizations including SCPS. We have a great team in the Resource Center and even expanded our hours to serve clients on Saturdays! Thank you to all staff, volunteers, donors and community organizations who support us and make it possible for us to deliver HOPE's mission to prevent homelessness in Seminole County. *Patricia Genao LCSW, Director of Client Programs* 



## **Food Pantry**

HOPE's Food Pantry is the only choice pantry in Seminole County that provides nonperishable food, produce, meat and fresh bread, 4-days per week, all at no charge for those in need. The pantry is supported by local businesses, individual donors, faith groups and food drives, along with weekly purchases at Second Harvest Food Bank.

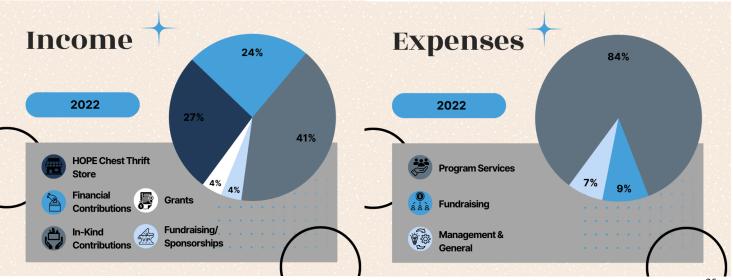
### 2022 included:

- 8,399 visits to the pantry in 2022, including emergency food distribution
- \$20,000 donated for fresh produce by a private donor
- Clients are led through the pantry by a Shepherd to choose their food each week including items like fresh produce, bread, meat, and more
- Supported by a large team of dedicated volunteers and faith, civic, business, and individual groups that participate in Pantry Takeover Days
- Dozens of food drives held by community members, churches, schools, civic groups, and businesses throughout the community
- TEFAP (The Emergency Food Assistance Program) provided to those located outside service area

\$847,215

Worth of food distributed in 2022 HOPE's financial diversity continues to be the greatest reason for HOPE's strong financial position. Of course, none of it would be possible without the overwhelming generosity of our community! The chart below shows the percentage each revenue sources presents. If the in-kind donations were excluded the percentages of each financial revenue of each financial revenue source would be as follows: The HOPE Chest Sales (46%), Financial Contributions (40%), Grants (7%), and Fundraising Special Events (7%). Financial Contributions come from private individuals, businesses, foundations and churches.

The HOPE Chest's sales continue to increase and in 2022 surpassed contributions as the greatest source of revenue when in-kind contributions are excluded. The Fundraising Special Events revenue increased 64% over the same period in 2021 due to the 15<sup>th</sup> Anniversary Gala held in 2022. For the year ended December 31, 2022, the In-Kind Contributions increased 32% over the same period in 2021. This is in part due to the continued generosity of the community which consists of volunteer hours and food donations. Volunteer hours are utilized daily from the Thrift Store to the Pantry and at HOPE's annual community outreach events like Christmas in the City (CITC) and Back to School Bash (BTSB).





Catherine Melendez Director of Finance

## **TAKEOVER DAYS**

HOPE offers a unique experience to volunteer groups and businesses in the form of "Take Over Days". Since 2018, HOPE has been welcoming teams, such as civic, business or faith groups. Under the guidance of HOPE staff and volunteer leads, Take Over Days are a great team building experience, while helping serve those in need.



**HOPE Pantry Take Over Days** 

Serving our clients through shepherding families through the process, stocking shelves, or handing out meat and produce, this team building exercise serves the community and strengthens the bond between the colleagues participating.



### **HOPE Chest Take Over Days**

Volunteer groups get a chance to work together through the various operations of our renowned and beloved "community treasure"; taking in and sorting donations as they arrive, welcoming customers, and displaying items on the sales floor. The store's donations are also used in HOPE's voucher system through case management.



STEAKHOUSE®

Publix

STARBUCKS









"I was served with dignity. And I cant tell you how much it actually means to a person who's living in poverty to walk inside a pantry, and to be dignified. To pick out your own groceries."

> -Daniel A former HOPE client



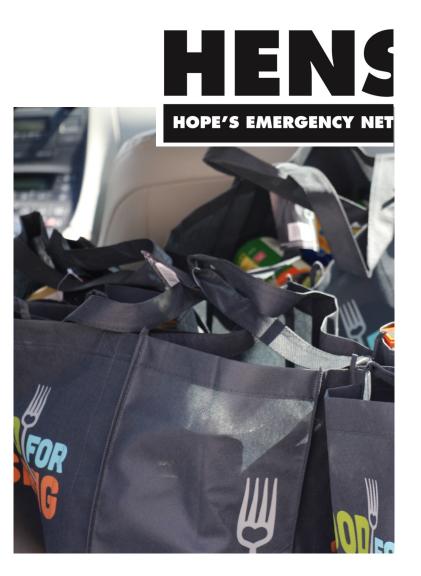
## Jack's Story

Jack passed by HOPE Helps years ago and asked for help. He was on a limited income of social security disability, and was seeking assistance for food. Fortunately, he came to the right place because HOPE has a HENS program that delivers food to those who have medical issues and are homebound.

Jack shared his story with us indicating that when he was younger he developed Post-Polio Syndrome and has developed other medical diagnosis that have caused him not to be able to walk. He gets around using a wheel chair and had no transportation to get food from our food pantry.

Our case managers were able to get him signed up for our HOPE's Emergency Network System, where they deliver food on a weekly basis to his apartment. One of our volunteers delivers food on a weekly basis and hygiene products once a month. Throughout the years they have become great friends and his volunteer goes above and beyond and not only provides food but listens to his needs, as a friend would.

Jack is very pleased with the HENS program because they supply food for him, case management and have helped him in many ways navigate his medical issues.





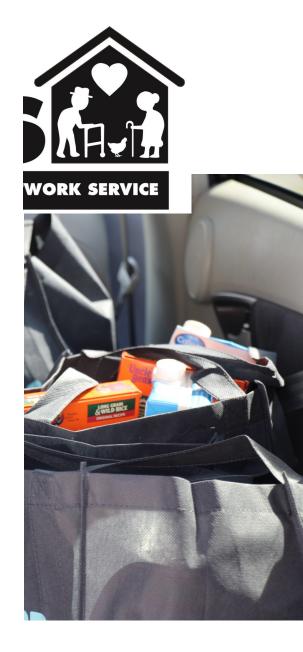
## **Volunteerism at HOPE**

HOPE is supported by thousands of volunteers each year. We simply could not serve HOPE's mission without their selfless support. In return, we continuously honor their dedication to preventing homelessness in our communities.

- A value of \$958,400 of volunteer hours were donated in 2022.
- Volunteers support HOPE's Food Pantry / Resource Center, The HOPE Chest, Events, Outreach, and Programs.
- HOPE's 16th Annual Volunteer Appreciation event recognized volunteers in 2022 with an Earth Day themed event, hosted at the Pam Carroll Pavilion in Winter Springs. Volunteers enjoyed a taco bar / flatbreads, rock painting, bingo & awards.
- 2022 Volunteer of the Year award winners: Adult Jayne Leach, Jim Riley, Renee Washington, Tammy Esser, Ineita Dingus, Beverly Murray, Gene Washburn, Steve Riley, Rita Bakke & Steve Chihos. Teen / HOPE for the Future — Aiden Meyers.
- HOPE's Founder's Award was awarded to long-time volunteers and supporters, Joe and Laurie Rodriguez.

32,000

Worth of volunteer hours donated in 2022



## HENS

HOPE's Emergency Network Service, HENS, provides outreach to those who are elderly, disabled, or suffering from medical issues, and are home-bound and unable to access HOPE's Services on site.

- needs
- volunteer

• Over 1,456 home deliveries made to elderly or disabled home bound clients

• Volunteers greet and observe clients, reporting back to case managers any additional basic

• Case Managers meet with clients at their homes to learn about their needs and pair them with a

• Volunteers pick out food from HOPE's Food Pantry (some dietary needs; gluten/sugar free, etc.,) and deliver to clients' homes each week

• Value of \$3,870 in hygiene products provided



Value of food distributed to HENS clients in 2022

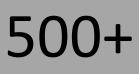


## Sham Rock N Run 5k

On Saturday, March 5th, 2022, HOPE's 11th Annual Sham Rock N' Run 5k, presented by Oviedo Medical Center, took place at St. Luke's Lutheran Church. Every year, hundreds of participants of widely varying age and athletic ability come together dressed in their St. Patty's best and complete the course in support of HOPE. This event raises funds to help families in crisis in our community through HOPE's various programs. Each individual who walks, runs, skips, or hops their way to the finish line has a hand in keeping families in need in their homes.

- All finisher's received custom Sham Rock N' Run medals and t-shirts
- Virtual and "Snooze for HOPE" options available for participants who could not make it on race day
- The 3.1 mile course ran through St. Luke's Lutheran Church and School and Lutheran Haven, where residents cheered on racers
- The Little Leprechaun Lap, a race for young children promoting a family-friendly event
- Contests and prizes for best costume and largest team
- More than 20 local businesses and churches sponsored the event

To learn more about sponsorships for future events, email development@hopehelps.org.



Registered participants in 2022





## **Kids of HOPE Enrichment Program**

Mark and Lisa are hard working parents of three school-aged children. While Mark works full time at an autorepair shop and Lisa working part-time as a nursing assistant, their financial situation has been a constant challenge. Lisa is working on her nursing license in order to earn a higher income, all while juggling the schedules of her three children, one with special needs.

The Kids of HOPE program has provided the couple's children with nutritious breakfast and lunches throughout the summer, to replace the meals they would typically get in school. Through the Kids of HOPE program, the children also get to choose a full set of school supplies from HOPE's Back to School Bash event, ensuring they have everything necessary for a productive school year!

- Kids of HOPE food bags are distributed weekly during school breaks at the Resource Center, which include fresh fruit and easy open items for children who may be home alone while their parents work.
- Parents have the opportunity during pick up to meet with a case manager and discuss any personal situations or needs, all while creating a personalized case plan to meet their overall goals.
- In 2022, Orlando Health sponsored the Kids of HOPE Enrichment Program, providing more than 2000 breakfasts & lunches to children during the 14 weeks a year children are out of school.
- The Kids of HOPE program has alleviated hunger and reduced costs for the average family served by \$1,040 over the course of the year, for a total of \$197,600 for all families in the program.
- HOPE partners with Seminole County Public School's Families in Need (FIN) program, co-hosting a semi-annual Kids of HOPE registration event, connecting as many families as possible to HOPE's services.
- In 2022, over 100 volunteers and groups decorated KOH food bags, a volunteer opportunity HOPE offers to all age groups.









THOPE THOPE





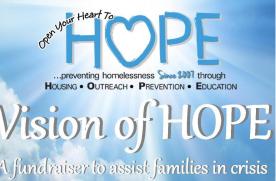


## Vision of HOPE

Each fall, HOPE supporters gather for an informative and inspirational hour-long program to hear a recap of HOPE's prior year and vision for the future of HOPE. Attendees not only enjoy a delicious breakfast, but meet and mingle with HOPE's Board members, staff, community leaders A fundraiser to assist families in crisis and some clients who have been served by HOPE. The 2022 Vision of HOPE fundraiser, presented by Publix Super Markets Charities, was held at the Celeste Hotel (UCF). Attendees learned of HOPE's progress through the years from HOPE's CEO as well as a panel of the last 5 HOPE Board Chairs. Each Board Chair describing their experience starting with **Ralph** Betancourt, (2009) during economic crisis, Jim Gordon, working through a Capital Campaign, Dave

Kutlenios, increasing funds for families in a new

facility, **Stephanie Vollrath**, working through the



"When no one else could help me, HOPE was there when I needed them the most."

-Bill, Veteran & Former Client

Covid years, and finally Sean Newman working with the board and staff on a refreshed strategic plan. It is through events like Vision of HOPE that we are able to raise funds, make connections with local leaders and share HOPE's mission, all to be able to help those in need.

## Kids of HOPE Back to School Bash

HOPE's Back to School Bash, presented by Orlando Health, provides disadvantaged children with everything they need to start their school year off right.

- During the event, preregistered children received backpacks, pencils, pens, glue, notebooks, paper, socks, underwear, hygiene and more
- In 2022, children received free vision screenings from HOPE's partner, Lions Club Right to Sight
- More than 300 volunteers helped put on this event at the First Church Oviedo (formerly FUMCO)
- Area businesses and churches hosted school supply collection boxes to provide over \$30,000 worth of school supplies for children in Seminole County
- Nearly \$12,000 worth of clothing was distributed

"It helps a lot. I really can't afford to spend a few hundred dollars on school supplies. They're such a blessing and they've helped me so much."

- HOPE Client, 2022

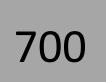
251

Children received everything they needed for school in 2022

## **Christmas in the City**

Each year, HOPE staff, our Interfaith Coalition and hundreds of volunteers host Christmas in the City, presented by Advent Health, for registered clients with the help of local businesses and churches who sponsor the event and host donation boxes.

- More than 500 volunteers were needed to host this event at University Carillon Church in 2022 with some volunteering to sort and organize donations prior to the event
- Children received toys, games, books, clothes, holiday meals, blankets, socks, underwear, hygiene, family photo ops and more
- Over \$94,000 worth of clothing, hygiene, toys and food were distributed
- All of HOPE's HENS clients were included in receiving holiday items and food at the event
- All families received holiday meals to take home and were welcome to enjoy a hot fresh meal at the event



Children and families received gifts and necessities for a happy holiday

